



## QUALITY POLICY

Bakers Waste Services Ltd are a local waste management provider; our operations include the collection and the processing of waste materials collected from commercial establishments.

Our aspirations as a company are as follows:

- To grow the business to include additional geographical areas under our waste management collections.
- To use innovative ways & technologies to manage our customers' waste.

The responsibility for the management and maintenance of this policy lies with the Managing Director and owner of the business Paul Baker; the responsibility for the implementation and daily maintenance of the Quality Management System resides with QSHE Officer.

### Our Commitment to Quality

This policy incorporates all of its associated operations within its quality management system scope.

Bakers Waste Services Ltd has developed objectives which focus on both the customer, suppliers & employees; this will help ensure that our service constantly meets customers' needs. As an organisation we will do the following:

- Maintain a system that covers the requirements of ISO 9001 standard.
- To audit and improve site operations and efficiency on site.
- To ensure high quality material inputs are maintained through continued education of our customers and employees
- To ensure high quality material outputs are maintained through continued education of employees and improved processing practices where at all possible
- Provide commitment to learning, training & up skilling of employees in order to improve operations and customer satisfaction.
- To strengthen our relationships within the community where at all possible

In addition to the above Bakers Waste Services Ltd will commit to continuous improvement by developing objectives & targets on an annual basis; with their likelihood of achievement and continued suitability reviewed on a monthly basis. Bakers Waste Services Ltd will introduce initiatives and where necessary training for staff in order to achieve targets set.

Signed: 

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(Company Owner/Managing Director)

Name: .....PAUL BAKER.....

Date:.....August 2020.....